



Introduction

Charles Fairing are dedicated to ensuring your business runs smoothly



Introduction

At Charles Fairing we believe in solutions, not problems, and prevention being better than cure.

We've always operated in this way, even when we started out as 'a man and his van'. Our values have stayed with us throughout Charles Fairing's growth, so whether you manage a small office or are responsible for a major plant, we'll take a 'whole picture' approach to your business. Of course we'll address the immediate issue but we'll also look at the long-term capacity of your systems, servicing and staffing if required.

Our advice is free and is delivered by a team that really cares about your business.

What We do

At Charles Fairing we are dedicated to ensuring your business runs smoothly. We look after businesses, buildings and plant rooms of all sites, and our aim is to keep your systems in the best condition through regular servicing.

However, if something does break down, our expert team will arrive on-site with a solution and the skill to repair or replace first time. Our engineers and service managers specialise in preventive plant maintenance within the guidelines of the B&ES and SFG2 regulations.



We service the whole of London and the South East

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About us

At Charles Fairing we believe in solutions, not problems, and prevention being better than cure



Company Profile

Three things are important when running a building, office or property - heating, water and power, and here at Charles Fairing we specialise in bespoke building maintenance to ensure your vital supplies are maintained.

Our core areas of expertise include heating, electrics, air conditioning, plumbing and water treatment. We look after companies and individuals whether they represent small blocks of flats or individual properties right through to industrial premises and commercial sites.

Clients trust us time and time again as they know we deliver a professional service carried out by reliable and qualified engineers. Everyone at Charles Fairing is primed to deliver an outstanding level of service - from our customer service team through to the on-site engineers.

While we'll respond to your company needs as you change and grow, Charles Fairing will always adopt the same approach - bespoke, flexible solutions tailored to your individual needs. Our advice is free and is delivered by a team that really cares about your business.

Service Area

Scheduled maintenance, replacement services, emergency care and planning advice in London and the Home Counties.



Our team service the whole of London and the Home Counties

If you're responsible for heating systems and boilers, air conditioning units, plumbing and sanitation, electrical power and light, water treatment, and control and testing, we understand that a lot of responsibility falls on your shoulders. Charles Fairing can become your trusted partner, providing a tailored schedule of planned maintenance, a system replacement service, round-the clock emergency care and forward planning advice. We can even help with areas of specialism including access control and fire safety.

Our Mission

Charles Fairing's attitude to your business can be summed up in five key points

- Regular maintenance to extend longevity and improve performance
- Replacement parts and systems to create a more cost-effective and sustainable set-up
- Free advice on security, safety and long-term planning matters
- Open dialogue and regular contact with clients for the best customer service
- A smart work ethic that keeps disruption to a minimum

We always want to improve efficiency, save our clients money, keep our teams and environments safe, and play our part toward a greener environment. We deliver all these points with a superior level of service by using qualified people for all jobs and fixing all issues first time.



We just wanted to say thanks to team Charles Fairing for maintaining all our building services so well over the past year.

Meeting your Needs

We work with facilities managers, office heads, landlords and premises managers from a wide range of businesses



Customer Service

Charles Fairing place great importance on communication with our clients. Only after listening to your requirements do we start building a bespoke plan for you. We like an open dialogue with input from both sides.

We'll always confirm an appointment with you, make a meticulous log of our conversations, handle your call or email professionally, and ensure all paperwork is properly completed. It's those small details that make your account with Charles Fairing run smoothly.



Our emergency care team are available 24 Hours a day, 7 days a week

Keeping in contact

Email, text, phone and even good old fashioned paper letters Charles Fairing likes to stay in touch, even after the maintenance has happened. By staying in contact and assessing client feedback we can pre-empt problems and even avert emergencies. Consider us the agony uncle' of the. If you've got a problem, just contact us

In-House Engineers

Opting for an in-house engineer who works with you in a permanent capacity is the ultimate level of service Charles Fairing offers. Before we place a fully-trained engineer with you, Charles Fairing will carry out a free, detailed evaluation of your site. We'll compare building service systems, audit your plant, examine your current maintenance programme and identify any business needs not being met.

Charles Fairing's aim is to keep your current systems in tip-top condition foresee any service issues and improve efficiency. By working in-house our engineer will get to know your business and equipment in order to develop a maintenance service agreement that is unique to you.

The industry's best

Our engineers are our best asset. We provide them with ongoing training so they have the skills and legal knowledge to service your business. We'll pair your business with a solo engineer or team whose expertise matches

your requirements. Although working in-house with you, they have the whole of Charles Fairing at their disposal when specialist or emergency works arise. Many of our in-house partnerships have lasted many years, which speaks volumes.

A seamless service

By opting for an in-house engineer you benefit from a team member who knows your site inside out, as well as enjoying Charles Fairing's round-the-clock emergency care. The day-to-day running of your site will become more efficient with an in-house engineer continually assessing and servicing your equipment while being on-hand to react immediately to any problems. Charles Fairing only appoints fully-trained engineers who are equipped with the latest legal and professional knowledge.



Thanks Charles Fairing for always being at the end of the phone when we need you.



Round the Clock Emergency Care

24/7 help for the unforeseen

Planned maintenance is the best way to keep your operation running smoothly but there might be a spanner in the works every now and then. Charles Fairing's round-the clock emergency care service ensures that a specialist engineer is with you within your requirements of attendance it can be different for many reasons and will be adapted to your business requirements. Whether the issue is with your boiler, plumbing, air conditioning or electrical system, just contact to Charles Fairing and we'll dispatch a fully-trained engineer to you. Even in emergency situations, we're committed to delivering a quality service with our rapid response pledge.

Clear pricing

We understand that it's hard to budget for the unexpected but Charles Fairing has made it a little easier with our single rate pricing where emergency care is concerned. Once we've resolved your problem, our engineers will be happy to advise on additional repairs and any new equipment that might be beneficial. Our ultimate aim is to always eradicate emergencies and to create more efficient systems for our clients.

Planned Servicing & Support

Regular maintenance for a smooth operation

Charles Fairing's team of mobile engineers provide a fantastic level of planned serving to all types of businesses, whether they're commercial, residential, public or industrial. Planned servicing is designed to deliver a scheduled maintenance programme that keeps sites, plants and buildings functioning at optimum capacity.

Charles Fairing's first step will be to evaluate your current maintenance commitments, and assess the condition and working order of your current system. Once Charles Fairing has assessed the data we can formulate a regular maintenance schedule that focuses on your business's core requirements, ensuring everything is legally complaint.



We assess your needs and formulate a maintenance schedule to suit your business

Our visits can be as frequent as weekly right through to detailed and thorough yearly services.

We do understand, however, there are sometimes unforeseen circumstances.

All our clients can access Charles Fairing's round-the-clock emergency care for added peace of mind. Our rapid response pledge will guarantee and engineer on site within two hours.

How we meet your Needs

Excellent Customer Service

In-House Engineers

Round the Clock Emergency Care

Planned Servicing

A Rapid Reliable Response



Our Services

We always want to improve efficiency, save our clients money, keep our teams and environments safe, and play our part toward a greener environment



Air Conditioning Maintenance

Air conditioning and maintenance

Refrigeration and comfort cooling

Environmental control services

Ventilation services

Round-the-clock emergency care

Keeping everyone cool

Will your air conditioning be ready to spring into action at a moment's notice. Other businesses rely on air conditioning year-round, especially where opening windows isn't always possible. Air conditioning is also important where office workers or staff are located in buildings of glass fabrication. Charles Fairing's programme of planned service and support will ensure your air conditioning is fit for service year round. We'll also make sure it's energy-efficient, and meets all HVCA and Safe contractor standards. If ventilation is your issue, we can also help with extraction operations and equipment.

Electrical Services

Regular planned maintenance

Emergency light testing

Fire alarm and fire defence system maintenance

Testing and reporting service

Portable Appliance Testing (PAT)

Periodic Inspection Report (PIR)

Maintenance of access control systems

Round-the-clock emergency care

Our electrical services regime consists of inspection, testing and maintenance so every legal requirement and guideline is met. Charles Fairing offers PA Portable Appliance testing and fixed-wire testing.

Cutting the power to any business is undesirable but sometimes necessary. We've honed our maintenance and servicing skills to minimise any disruption, and we're also happy to schedule our works during your quietest periods.

All our works are ICEIC approved as well as meeting HSE requirements, and IEE codes of practice and quality management guidelines.

Facilities Management

Building monitoring system maintenance

BMS systems via every day call to monthly checks

Drainage

Lightning protection

Fire alarm maintenance

Fire defence system maintenance

Fire extinguisher maintenance

Having us on board simplifies the process, improves communication and offers a cost-effective solution.

We'll create a planned schedule of maintenance and testing across all our different disciplines. Our range of services include door entry and CCTV systems, intercoms, lift servicing, fire and smoke alarms, and automatic open vent systems. Clients can also rely on our round-the-clock emergency care service for a rapid response to an emergency issue.

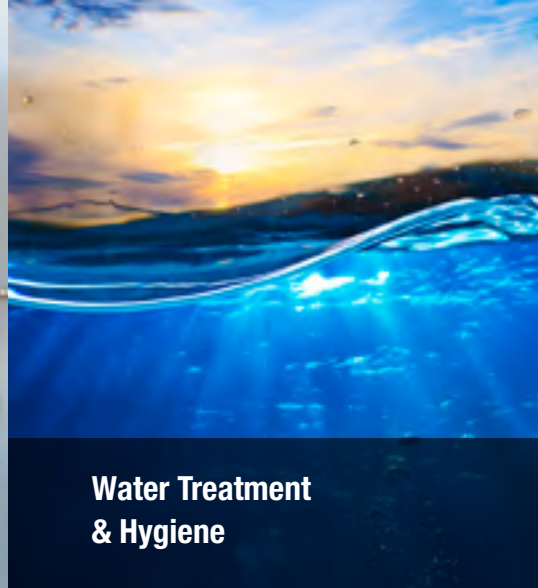
Our Services

Heating & Boiler Plant
Maintenance



Round the Clock
Emergency Care





**Water Treatment
& Hygiene**



Plumbing & Sanitation

Rapid Reliable Response



**Air Conditioning
Maintenance**

Electrical Services

Facilities Management



Our Services

We look after companies and individuals from small blocks of flats or individual properties right through to industrial premises and commercial sites



Heating & Boiler Plant Maintenance

Gas safety inspections commercial and domestic properties, individual boilers and plants

Boiler plant maintenance

Oil-fired boilers

Boiler combustion

Hot water plant maintenance

Heating system repairs

Round-the-clock emergency care

You'll want your boiler plant to be quietly humming away not clanking and groaning. And if you're a landlord, the law requires you to ensure gas safety inspections happen. Charles Fairing will keep you on top of maintenance and legal requirements. A planned programme of service and support is something we specialise in. We're happy to work with any maintenance programme you might have in place but we'll suggest an alternative schedule if we think it suits your needs better. If you're not sure what you need, let Charles Fairing carry out a full evaluation and we can create a tailored programme after we know the condition of your system.

Plumbing and Sanitation

Repairs to pipe work

Drainage

Cold water storage tanks

Cold water boosted pump systems

Commercial plumbers at the ready

Just like power, water is a vital part of any business. Keeping a reliable supply is essential if you look after drainage, pipes and toilets that serve tenants or workers. Planned servicing and support is the best way to keep the water flowing but Charles Fairing also offers a round-the-clock emergency care service for when you might spring a leak or even a deluge. We help all types of businesses with water solutions, from modest offices to sprawling sites.



Water is a vital part of any business

Water Treatment & Hygiene

Planned servicing and maintenance

Legionella risk assessments

Water hygiene services

Disinfection, dosing and descaling

Chemical treatment programmes

Tanks and storage vessel distribution systems

Cleaning and sanitation

AS accredited laboratories

Sampling/microbiological analysis and monitoring schedules

Low temperature hot water HW inhibitor and dosing

Keeping your water supply clean and safe

Charles Fairing plays a part ensuring water is crystal clear by making sure our clients comply with all regulations and legislation where water supply is concerned. Legionella in the water is the biggest threat so our service to implement the Health Safety Commission (HSC) approved code of practice document is our most essential service.

We're also adept at risk management, quality control, testing and dosing, tanks and water storage assessments, and portable water monitoring. Contact us and we will be on site to identify any issues.



Skills & Competencies

Charles Fairing follows a number of codes of conduct set out by our industry's leading professional bodies



Skills & Accreditation

When working with third parties, trust is a crucial issue. Charles Fairing follows a number of codes of conduct set out by our industry's leading professional bodies. For us that means we work efficiently and safely. For you, the client, it means you'll receive the highest level of service in accordance to the strictest standards.

When our professional memberships are combined with our on-going training programmes, you can build a picture that Charles Fairing is a conscientious and professional company working hard to deliver professional results.

Health & Safety

Approved electrical contractors registered gas engineers.

We only provide approved electrical contractors and registered gas safety inspectors. Ensuring you stay legal is another of our concerns.

Charles Fairing understands there can be restrictions and strict legislation around the areas of plumbing, building maintenance and water treatment, so before any works are carried out we'll evaluate every aspect

of health and safety. We'll work our way through risk assessment, safe working practices and the use of hazardous materials before formulating a work plan.

Accreditations Policies

Charles Fairing puts health and safety first and our adherence to the guidelines of the Safecontract Scheme ensures all our work is completed in the safest possible way. Where possible we possess the accreditations for each individual discipline Gas Safe registration for gas heating and B&ES - SFG20 registration for gas heating and B&ES - SFG20 maintenance, ICEIC for electrical installations. Charles Fairing is also part of the Contractor's Health and Safety Scheme CHAS) and is a registered 'Safe Contractor'.

Our concern for healthy and safety extends to our clients too. Part of our service includes advising them on their own health and safety matters, and we are happy to manage this aspect for any business we work with. Charles Fairing believes that an open dialogue on health and safety leads to a better working relationship and environment for everyone involved.

Staying safe via training

Charles Fairing's training and evaluation programme ensures engineers, staff

and managers carry out their work in confidence. Our staff are the first to know when new legislation and practices are introduced, and on-site evaluations and supervision makes sure our superior standards are upheld. As we as evaluating our team, we regularly test and calibrate our equipment so it too meets legal requirements and performs efficiently.

Green Credentials

Charles Fairing believes a good business is a sustainable one. We don't want to be a drain on valuable resources so wherever possible we seek the greenest method of practice. As well as our own green credentials, we encourage our clients to be kind to the environment. If we think your current system is a burden on resources and costing you money, we'll suggest a more energy-efficient and cost-effective model.

On a bigger scale we supply waste-management solutions and provide contingency plans in case of an emergency. However green we are, we never compromise the standard of our plumbing, air conditioning, water quality and electrical services.



a new brand; a new HVCA



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